Sequel Naturals
33 - 1833 Coast Meridian Road
Port Coquitlam, BC V3C 6G5 Canada
Toll Free: 1.866.839.8863
T: 604.945.3133
F: 604.945.3233
orders@sequelnaturals.com
www.sequelnaturals.com

Return Authorization Form

*Please complete this form **in full** and return it with your shipment.*

Date: _____ RA #: _____

CONSUMER INFORMATION

Consumer Name: Tel:

Shipping Address:

City: Province/State: Postal/Zip:

Tel: Fax: Email:

CREDIT CARD INFORMATION

Card Type: ☐Visa ☐MasterCard ☐AMEX

Credit Card #: Expiration Date: CID #:
(3 Digit Security Code)
(4 for AMEX)

Name on Card:

Address (if not same as above):

City: Province/State: Postal/Zip:

RETRUNED ITEMS

Original Invoice #: _____

Product Code	Description of Product	Reason Code	Explaination of Reason	Qty	Lot #	Expiry Date

Reason Code:

A - Expired/Short Dated
B - Damaged Bottle (Include if item is in transit)
C - Ordered in Error
D - Customer Didn't Like Taste
E - Reaction to Product (Provide Symptoms)
F - Shipped Incorrect Items
G - Other

ADDITIONAL COMMENTS

OFFICE INFORMATION (PLEASE DO NOT WRITE IN THIS SECTION)

Manufacturer:	Date received from customer:
Packaged in appropriate manner: Yes: ☐ No: ☐	Authorized by:
Action Taken:	
Credit Applied: #	Cheque/Check Issued: #

- One form for each return.
- Credit will be issued upon approval of your Return Form.
- All product returns must have the tops taped closed and packed in a shipping box.
- Call our toll-free number 1.866.839.8863, fax 604.945.3233 or email us at info@sequelnaturals.com.
- **Canadian** returns must be sent to: Sequel Naturals, 33-1833 Coast Meridian Road, Port Coquitlam, BC V3C 6G5 Canada
- **US** returns must be sent to: Sequel Naturals, 1124 Fir Avenue, 178 Blaine, WA 98230 USA